



Parramatta Cranes Pty Ltd
W: www.parramattacranes.com.au
E: info@parramattacranes.com.au
P: 0434 – 242 – 777
ABN: 70 675 297 113

Parramatta Cranes Booking and Cancellation Policy

1. Booking Procedure

All bookings for crane hire must be made in advance through our website, via email, or by phone.

A confirmation of your booking will be sent via email or text once the reservation is processed.

2. Payment Terms

Customers who have not filled out a credit application form are subject to:

1. Pay by credit card before the job starts for minimum hire & balance at the end of the day.
2. Prepay by EFT for minimum hire and balance at the end of the day.
3. Any other payment method arranged with management beforehand in writing.

3. Cancellation Policy

Cancellations made more than 12 hours prior to the scheduled hire date will receive a full refund of any payments made or a credit to the account.

Cancellations made less than 12 hours before scheduled hire date will incur a cancellation fee of 20% of the total hire fee.

All cancellation requests must be submitted in writing via email or via text message.

5. Rescheduling

Clients may reschedule their booking with no penalty, provided the request is made more than 12 hours in advance.

6. Changes to Booking



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Any changes to the original booking, such as date, time, or equipment, must be communicated to Parramatta Cranes as soon as possible.

Changes may incur additional costs depending on availability and the nature of the modifications.

7. Liability

Parramatta Cranes is not liable for any loss or damages resulting from a cancellation or rescheduling of your booking.

8. Contact Information For any questions regarding our Booking and Cancellation Policy, please contact us at:

Phone: 0434 242 777

Email: enquiries@parramattacranes.com.au